Safectory Track Certified Configuration Guide for Aruba Access Points

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Revision History

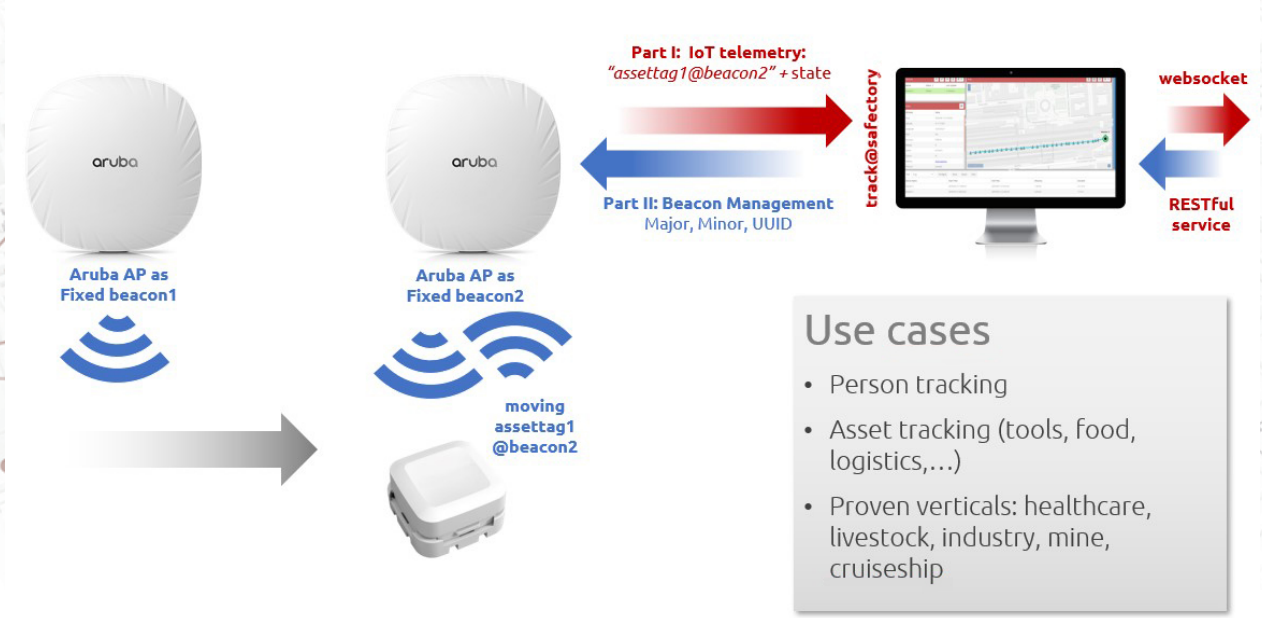
Version	Date	Description
0.2	10/2021	Initial Release
0.3	11/2021	Harmonized information
0.4	02/2022	Added new OS version number 8.9.0.1
0.5	03/2022	Added new OS version number 8.9.0.2
0.6	11/2023	Added new OS version numbers 8.10.0.3 (LSR), 8.10.0.9 (LSR), 8.11.2.0 (SSR)

Introduction

safectory´s BLE hardware for tracking assets and tracing contacts.

Northbound / Upstream (covered in Part I): the access point forwards data created between tags and beacons to the server backend, a service called "safectory Track".

Beacon Management (covered in Part II): Data requested from the backend by the access point allows convenient and central management of the integrated AP beacon (APB).



To set up Aruba access points to be used with safectory products (asset tags, beacons, mobile SDK, Track backend), use the following manual.

Certified Product Summary

Type	Description
Manufacturer:	Aruba Networks: www.arubanetworks.com
Certified products:	all BLE-enabled access points (e.g., Aruba 36x, 32x (tested))
Aruba software versions approved:	8.9.+ (8.6.+ for Beacon Management)
SF Backend versions approved:	1.16.+

CLI documentation for Aruba Instant can be found in this document.
Aruba controller CLI for ArubaOS will become available in the next version of this document added here.

Configuring Clock/NTP Services

Time synchronization is an essential part of managing beacons and tracking asset in your network, so make sure that all the nodes are synchronized with the same reference server and time.

Configuring Preferred DNS to Reach *.safectory.com

The controller should have DNS configured and be able to reach `*.safectory.com` server.

Request an Authorized User

- Request a Track user with email `mysecret@authkey.safectory.com`

- Set a secret password, (e.g. `mysecret`)
- Make sure the user has a group in Track that can at least access beacons and devices.

Add the ISRG Root Certificate to the Virtual Controller

A root CA certificate is required on the controller when connecting to the Track backend server.

On Aruba Instant, the trusted CA certificates have to be installed on all Aruba Instant APs, not just the one working as virtual controller.
The virtual controller can switch over in case of a failure.

To add the certificate to the virtual controller:

- Download and add the ISRG root certificate. The root CA certificate for Safectory is **ISRG Root X1** that can be downloaded from http://track.safectory.com/isrgrootx1.pem.
- Navigate to **Maintenance** > **Certificates** and click on **Upload New Certificate**.
  - Browse for the certificate file `isrgrootx1.pem` and upload it
  - Certificate name: **ISRGRootX1**
  - Certificate type: **TrustedCA**
  - Certificate format: **X509 (.pem .cer or .crt)**
  - Click **Upload Certificate**

The same can be achieved with a CLI command on Aruba Instant.

Aruba Instant

```
Aruba_AP Name#
crypto pki-import format pem cert-type TrustedCA
http://track.safectory.com/isrgrootx1.pem certname ISRGRootX1
```

The CA cert checksums for reference are:

```
SHA1:   CA BD 2A 79 A1 07 6A 31 F2 1D 25 36 35 CB 03 9D 43 29 A5 E8
MD5:    0C D2 F9 E0 DA 17 73 E9 ED 86 4D A5 E3 70 E7 4E`
```

Part I: IoT Telemetry Setup for Track Service

Configure transportProfile

To send BLE data received by the Aruba AP to the Track server, you need to configure an Aruba IoT WebSocket connection.
In the Aruba documentation, this is referred to as a **Northbound BLE Telemetry / Data Forwarding transportProfile**.

You need to know the hostname/URL of your Track instance.
In this example, we will use `track.safectory.com`, please adjust accordingly.

- In the Aruba config, go to **Configuration** > **Services** > **IoT**
- Add a **transportProfile** and select Type **Telemetry Websocket**, name it "Safectory-Asset-Telemetry" (e.g.)
- Server-URL: can be left blank; URL will be set automatically during authentication
- Authentication
  - Method: check **User ID /password**
  - Authentication URL `https://track.safectory.com/api/session`
  - Username / password: `mysecret@authkey.safectory.com` / `mysecret`
- Choose a reporting interval according to your desired latency and bandwidth budget
- In **Transport service** check **BLE Data**
- In **BLE Data** section, check **Per Frame Filtering**
- Add a **Company Identifier** Filter and set it to `0A35` to filter and enable BLE data for safectory devices.
- *Optional*: Add a second **Company Identifier** filter and set it to `000d` to filter and enable BLE data using this manufacturer code.
- The same can be done with a CLI command:

Aruba Instant

```
Aruba_AP Name#

configure terminal
iot transportProfile Safectory-Asset-Telemetry
authenticationURL https://track.safectory.com/api/session
authentication-mode password
username mysecret@authkey.safectory.com
password mysecret
endpointType telemetry-websocket
bleDataForwarding
perFrameFiltering
companyIdentifierFilter 0a35,000d
exit
exit
commit apply
```

(Note: `endpointURL` will be managed automatically by the `authenticationURL` response.)

Monitor Operation with CLI Commands

Once the **Transport Profile** is activated, its operation can also be checked using some CLI commands:

```
hostname# show ap debug ble-relay tag-report


---------------------------Profile[Safectory-Asset-Telemetry]-----------------------
---

Incoming Tag messages                   : 23
Tag messages processed                  : 20
Tag messages dropped                    : 3
Tag messages WS queue success           : 20
Tag messages WS queue unavailable       : 0
Tag messages WS not connected           : 0
Tag messages WS sent                    : 20
Heartbeat messages WS sent              : 18
...
```

When safectory BLE devices are present in the range of the AP, the message counter should raise.

To output the complete setup, run this command:

```
 show iot transportProfile Safectory-Asset-Telemetry

Name                        :Safectory-Asset-Telemetry
EndpointType                :telemetry-websocket
TransportInterval           :10
Username                    :mysecret@authkey.safectory.com
Password                    :*****
AuthenticationURL           :https://track.safectory.com/api/session
Authentication-mode         :password
companyIdentifierFilter     :000d,0a35
bleDataForwarding           :TRUE
perFrameFiltering           :TRUE

<only relevant paramters shown in this manual>
```

In SF Track, devices with the exact same name as your Aruba APs will be created and will be shown online/green.

Part II: Setup Access Point as Location Beacon (iBeacon)

This functionality is given and validated for ArubaOS versions 8.9.0.2, 8.10.0.3 (LSR), 8.10.0.9 (LSR), and 8.11.2.0 (SSR).

This step is useful (but optional) if you want to use the integrated AP Beacons as location beacon in areas where SF beacons are not mounted (yet).

To set up one or more Aruba access points to transmit iBeacon advertisements, the safectory Track server provides an **Aruba Beacon Management Console** that can be used to manage all beacon aspects in a central place.

To connect to a Track server, you need to know its hostname/URL.
In this example we will use `track.safectory.com`, please adjust accordingly.

Beacon Management

To configure multiple Aruba APs with iBeacon function to be active within Track, follow these steps:

- Edit the group where the authorized users (`mysecret@authkey.safectory.com`) are members, add the attribute `aruba_next_sync`, and set it to e.g. `20` in order to make all APs poll every 20 sec.
- You may want to use a slower interval after a setup phase is complete. The Aruba default is 10 minutes.

Aruba Web UI

- In the Aruba config, go to **Configuration** > **Services** > **IoT**
- Add a **transportProfile** and select type `Meridian-Beacon-Management`, name it "Safectory-Beacon-Management" (e.g.)
  - As Server URL add `https://track.safectory.com/api/beacons/arubaBmc`
  - Access token: `mysecret`
- The same can be done with a CLI command:

Aruba Instant

```
Aruba_AP Name#

crypto pki-import format pem cert-type TrustedCA
http://track.safectory.com/isrgrootx1.pem certname ISRGRootX1

configure terminal
iot transportProfile Safectory-Beacon-Management
endpointURL "https://track.safectory.com/api/beacons/arubaBmc"
endpointToken mysecret
payloadContent managed-beacons
exit
iot useTransportProfile Safectory-Beacon-Management
exit
commit apply
```

The above commands will configure the profile and start an update right away. When adding via the WebUI it may take up to 10 minutes before the update.

- Beacons with the exact same name as your Aruba APs will be created in Track (if they don't exist).
- Use a group attribute `ibeacon_uuid` with the value of the desired uuid to set a new project-specific uuid for all beacons.
- Changes to the beacons `uuid/major/minor` and attributes `txpower` will be transferred to the APs upon update.
- Be aware that the AP may start advertising of new changes with a delay of up to several minutes (~10 min).
- CLI `ble-init-action send-update Safectory-Beacon-Management` can trigger an immediate update.

Beacon management is supported on ArubaOS 8.6.+.

See e.g. https://www.arubanetworks.com/techdocs/CLI-Bank/Content/aos8/sh-ap-dbg-ble-cn.htm for more details.

IoT radioProfile

Beginning from Aruba Operating System Software 8.6.0.0 you need to configure and activate an IoT Radio Profile to assure receiving or sending BLE signals.

There are 3 different modes:

- `scanning`: only scan for BLE signals and forward to configured service
- `beaconing`: only send beacon advertisements
- `Both` : scan for BLE signals and forward to configured service + send beacon advertisements

Example Configuration:

```
(host) (config) #
iot radio-profile ap-ble
radio-mode ble
exit
iot use-radio-profile ap-ble
commit apply
```

```
cc:d0:83:c7:0f:6c# show iot radio-profile

IoT Radio Profile List
----------------------
Name    References  Instance  Mode
----    ----------  --------  ----
ap-ble  1           internal  ble
------------
Total:1
```

```
(host) [mynode] #show iot radio-profile ap-ble

Name                :ap-ble
Reference           :1
Instance            :internal
Mode                :ble
BLE Opmode          :scanning beaconing
BLE Console         :
BLE TxPower         :0
Zigbee Mode         :coordinator
Zigbee Channel(s)   :auto
```

See https://www.arubanetworks.com/techdocs/CLI-Bank/Content/aos8/ap-ble-conf.htm for reference.

Legal Statements

Please be aware that the above configuration should only be applied if you are not using, or in the future planning to use, Aruba Meridian location products;.

Safectory as developer of the integration solution notifies you that

- Safectory determines the suitability of Aruba Beacon Management Protocol to configure Aruba BLE beacons to integrate them with safectory BLE products and solutions.
- Safectory is fully responsible for the integration of the location solutions in Aruba products and its technical troubleshooting, or field sales support.